

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 06th day of May'2025
C.G.No.06/2025-26/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Between

Sri. K. Muni Krishna Reddy,
C. Gollapalli (V), Tirupati Rural.

Complainant

AND

1. Superintending Engineer/O/Tirupati
2. Dy.Executive Engineer/O/ Chandragiri
3. Executive Engineer/O/Tirupati Rural
4. Assistant Accounts Officer/ERO/Chandragiri

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.05.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint stating that they are having agriculture service connection SC.No. 5424302000084 in the name of K. Narasimha Reddy under status "dismantled" and he is ready to pay the due amount if any and requested to restore the same.

02. The said complaint was registered as C.G.No.06/2025-26 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the service connection under question is in the name of one K. Narasimha Reddy and it was dismantled from 11.02.2021 for not paying the CC charges and now the complainant who is a stranger filed this complaint without disclosing his relation with K. Narasimha Reddy. It is further stated that since the agreement was terminated and the service was dismantled, it is not possible to restore the same.
03. Heard the respondents through video conferencing. The complainant remained absent. Respondents submit that the service connection under question is in the name of one K. Narasimha Reddy under dismantled status. The complainant did not explain how he is related to Sri. K. Narasimha Reddy who is the consumer. Since the complainant is not a consumer, he has no right to file this complaint. Accordingly, the complaint is dismissed as the complainant is not a consumer and has no right to file this complaint. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.



04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of May 2025.

Verifying 06/05/2025

CHAIRPERSON

[Signature]
Member (Finance)
06/05/2025

[Signature]
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Verifying

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